Giving Help & Hope TO OUR LOCAL COMMUNITY
ywca is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.
2011–2012

TABLE OF CONTENTS

ONE BUILDING, MANY PROGRAMS
AMAZING OPPORTUNITIES
CASAB I LIBERTY HOUSE I WISE OPTIONS

A MESSAGE FROM OUR PRESIDENT .............................................................. 3
CASAB FOR CHILDREN ............................................................................. 5
LIBERTY HOUSE ...................................................................................... 7
WISE OPTIONS ............................................................................................ 9
EDUCATIONAL PROGRAMING ................................................................. 11
FINANCIALS ................................................................................................. 13
COMMUNITY PARTNERS .......................................................................... 15
YWCA ADVISORY BOARDS ...................................................................... 16
YWCA MANAGEMENT ................................................................................. 17
ANNUAL AWARD WINERS ........................................................................ 18

The listings in this annual report reflect the 2011–2012 fiscal year. The YWCA Northcentral PA has taken great time and care in assembling this information. If you notice any discrepancies, please contact us at (570) 322-4637 ext. 159.
According to an old African proverb, it takes a village to raise a child. I have learned through my own journey into adulthood, and now raising my children, that this ancient idea of many hands working together for a successful outcome is not only true, but an idea that is absolutely critical in modern times. Indeed, this important belief extends well beyond child-rearing. With the many obligations and distractions of modern life, working together as a village helps to ensure that our efforts, big and small, not only succeed but flourish.

I owe much of my own success to my village – a network of cherished family and friends who have helped me thus far in life and who continue to be a guiding force each and every day. The village of many hands and hearts who contribute to the daily operations of the YWCA Northcentral PA make the continued success of our amazing organization and important mission a reality. In 2012, the YWCA served our community through three core programs:

• **CASA FOR CHILDREN** - Trained volunteers advocating in court on behalf of abused and neglected children to secure for them a safe, permanent and loving home. 71 children served

• **LIBERTY HOUSE** - A bridge-housing program designed to provide supportive services and promote self-sufficiency for homeless women and their children. 103 women and children served
WISE OPTIONS - A safe haven and a source of support providing help and hope to women, men and children who are survivors of domestic violence, sexual assault and other violent crimes. 1,493 persons served through direct service; 1,710 persons served through educational programming.

Courage to do the right thing in the face of indifference sets the volunteers and staff of the YWCA apart. A desire to live, work and raise a family in a community that is better than it was the day before inspires us to contribute in whatever way we can. The YWCA village raises a collective voice to champion the cause of helping women and children in our community who are in need; together, we strive to eliminate racism and empower women. If you are part of the village that is the YWCA Northcentral PA, be it a staff member, board member, volunteer or donor, I offer my sincerest thanks for your support, courage, passion and dedication over the last year. Our success is due to the efforts of each and every member of the village.

“Coming together is a beginning. Keeping together is progress. Working together is success.” ~ Henry Ford

RACHEL KIRK, BOARD PRESIDENT

The YWCA is a partner agency of the Lycoming County United Way.
A CASA is a trained citizen appointed by a judge to represent the best interests of abused and neglected children in court. A volunteer’s role is to provide a judge with a carefully researched background and current information of the child and his/her family which will assist the court in making a sound decision about that child’s future. The goal of the CASA Volunteer is to see that every child is placed in a safe, permanent home, to allow their voice to be heard, and to give them hope for a better future.

Volunteers in the CASA program are trained by professionals, experienced in the court and child welfare system, in order to provide them with the tools necessary to represent the best interests of the child.

CASA is central to fulfilling society’s most fundamental obligation by making sure a qualified, compassionate adult will fight for and protect a child’s right to be safe, to be treated with dignity and respect and to learn and grow in the safe embrace of a loving family.
<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children Currently Being Served</strong></td>
<td>41 children</td>
</tr>
<tr>
<td><strong>New Casa Appointed Cases</strong></td>
<td>51</td>
</tr>
<tr>
<td><strong>Closed Casa Cases</strong></td>
<td></td>
</tr>
<tr>
<td>ADOPTED</td>
<td>10</td>
</tr>
<tr>
<td>RETURNED HOME</td>
<td>13</td>
</tr>
<tr>
<td>PERMANENT LEGAL CUSTODIANSHIP</td>
<td>7</td>
</tr>
<tr>
<td>REABUSE</td>
<td>0</td>
</tr>
<tr>
<td><strong>Active Volunteers</strong></td>
<td>27</td>
</tr>
<tr>
<td><strong>In-Active Volunteers</strong></td>
<td>2</td>
</tr>
<tr>
<td><strong>Newly Trained Volunteers</strong></td>
<td>6</td>
</tr>
<tr>
<td><strong>Children Re-appointed a Casa</strong></td>
<td>2</td>
</tr>
<tr>
<td><em>based on a long-term stay in the system (4–7 years)</em></td>
<td></td>
</tr>
<tr>
<td><strong>Total Number Served</strong></td>
<td>71</td>
</tr>
</tbody>
</table>

CASA is a partner program of the Lycoming County United Way.
Now more than ever, housing has become an issue of great concern here in Lycoming County. We like to believe that issues such as homelessness do not affect smaller communities like ours, but the reality is that it’s a growing problem. The YWCA Northcentral PA’s Liberty House program has been addressing this concern for over 8 years, and we continue to evolve with the on-going needs of the women and children we serve.

Liberty House is a goal-oriented housing program, designed to address the individual needs of each participant. We provide more than just housing through a series of well-defined goals and objectives, offering women an opportunity to develop and achieve personal success. Our focus is to work with families, single women and children in group and one-on-one settings to help them achieve sustainability and economic empowerment.
78% of Liberty House program participants who stayed for more than 90 days moved to permanent housing.

39% of Liberty House program participants had earned income when leaving.

Of the individuals successfully completing the Liberty House program, 33% achieved an increase in income.
Wise Options is a safe haven and source of support for the people of Lycoming County, giving help and hope to women, men and children surviving Domestic Violence, Sexual Assault and other Violent Crimes. Free and confidential services are provided by Wise Options 24-hours a day, seven days a week. Trained staff and volunteers provide immediate support and information to help clients deal with crisis and offer follow-up assistance to cope with ongoing related issues.

Direct action services are provided by Wise Options for Domestic Violence, Sexual Assault and Victim Services.

WISE OPTIONS SERVICES INCLUDE:

- Emergency Shelter
- 24 Hour Crisis Hotline
- Crisis Intervention
- Court accompaniment
- Counseling
- Protection from Abuse Orders (PFA’s)
- Crime Victim Compensation
- Emergency Safety Planning
- Hospital accompaniment
- Community Education Programs

If you are in a state of crisis, call 1-800-326-8483 or (570) 323-8167.
1,493
TOTAL NUMBER SERVED

**DOMESTIC VIOLENCE:**
- SERVICE TO ADULTS: 1,346
- SERVICE TO CHILDREN: 1,161
- SERVICE TO SIGNIFICANT OTHERS: 138

**SEXUAL ASSAULT:**
- SERVICE TO ADULTS: 130
- SERVICE TO CHILDREN: 39
- SERVICE TO SIGNIFICANT OTHERS: 39

**ADULT VICTIMS OF OTHER CRIMES:**
- SHELTHER SERVICE: 17

**SHELTER SERVICE:**
- ADULTS: 251
- CHILDREN: 167 / 2072 DAYS
- TOTAL SHELTER DAYS: 84 / 2044 DAYS
- TOTAL SHELTER DAYS: 4116 DAYS

**PFA SCREENINGS:**
- 296

**HOURS OF SERVICE TO VICTIMS:**
- DOMESTIC VIOLENCE: 2,250
- SEXUAL ASSAULT: 1,990
  (1907 hr. adults / 83 hr. children)

- 260
  (169 hr. adults / 91 hr. children)

Wise Options is a partner program of the Lycoming County United Way.
For the past 8 years, the YWCA Northcentral PA’s Wise Options program as not only been a source of physical and emotional support for Lycoming County, but we are also a proud provider of educational programs. It is integral that we as a community take a stand against domestic violence, sexual assault and other violent crimes by educating future generations on awareness, and safety. Wise Options offers a large array of educational programming, free of charge, for children and teens ranging in ages 4 to 17, adults, working professionals and elderly individuals.

REMEMBERING HONOR
Remembering Honor is a two week summer program for Middle and High School youth to learn about diverse American history and literature. The program strives to enrich academic pursuits, encourage leadership and build a deep sense of self-respect and community attachment.

The importance of books and reading is the foundation of Remembering Honor; our staff is well versed in diverse educational programming, offering an exciting and thought-provoking perspective.
1,710
TOTAL NUMBER SERVED

NUMBER OF PEOPLE SERVED
AWARENESS PROGRAMS PRESENTED TO SCHOOLS, COMMUNITY & PROFESSIONALS
REMEMBERING HONOR TOTAL:
NUMBER OF STUDENTS
NUMBER OF ADULTS

EDUCATIONAL PROGRAMS OFFERED:
• Healthy Relationships
• Healthy Touch (4yrs +)
• Bullying
• Sexual and Domestic Violence Awareness
• Suicide Prevention
• Diversity

The YWCA’s Wise Options educational programing can be tailor-made for unique learning experiences. Call (570) 322-4637 to schedule an educational course.

The YWCA is a partner agency of the Lycoming County United Way.
YWCA NORTH CENTRAL PA

2011–2012
FINANCIALS
SUPPORT & REVENUE

GRANTS, GOVERNMENT & OTHER - 75%
$998,822

SPECIAL EVENTS-TRIPS & OTHERS - 5%
$67,097

MEMBERSHIP/PROGRAM FEES/RENTALS - 5%
$63,821

LYCOMING COUNTY UNITED WAY - 8%
$108,500

BEQUESTS/INTEREST/SALES/MISC. INCOME - 4%
$47,858

CONTRIBUTIONS - 3%
$35,769

TOTAL EXPENSES* $1,321,867

*Unaudited Numbers
2011–2012
FINANCIALS
EXPENSES

LIBERTY HOUSE/RESIDENCY - 38% \(\$491,913\)
HEALTH PROMOTION SERVICE - 2% \(\$28,776\)
CASA - 9% \(\$119,445\)
WISE OPTIONS - 43% \(\$556,206\)
FUNDRAISING - 4% \(\$55,951\)
MANAGEMENT & GENERAL - 4% \(\$52,965\)

TOTAL SUPPORT & REVENUE* \(\$1,305,256\)

*Unaudited Numbers

The YWCA is a partner agency of the Lycoming County United Way.

PAGE 14
2011–2012
COMMUNITY PARTNERS

WE WOULD LIKE TO THANK OUR COMMUNITY PARTNERS FOR THEIR GENEROUS INVESTMENT OF FUNDS, SERVICES AND SUPPORT OF THE YWCA PROGRAMS AND MISSION

Allison Crane & Rigging
Backyard Broadcasting
Blast IU 17
Citizens & Northern Bank
Community Arts Center
Family Practice Center
Hughesville Location
Favors Forward
First Community Foundation Partnership
FNB Wealth Management
Geisinger Health Plan
Hudock Moyer Wealth Management
Jersey Shore State Bank
Labels by Pulizzi
Larson Design Group
Lonza
Lycoming College
Lycoming County United Way
M&T Bank
Muncy Bank & Trust
ParenteBeard LLC
Partner’s to Promise
Pennsylvania College of Technology
Plankenhorn Foundation
PPL Corporation
Renaissance Capital Foundation
Savoy Furniture
State Representative Garth Everett
State Representative Rick Mirabito
Steinbacher & Stahl
Susquehanna Bank
Woodlands Bank
2011–2012

YWCA ADVISORY BOARDS

THANK YOU TO THE MEN AND WOMEN OF OUR BOARDS AND COMMITTEES WHO DONATE COUNTLESS AMOUNTS OF TIME AND RESOURCES TO THE MANY PROGRAMS OF THE YWCA

BOARD OF DIRECTORS
Rachel Kirk, President
Doreen Decker, Vice-President
Joann Kay, Past President
Jessica Bower, Secretary
Fran Turner, Treasurer

Alma Verzella
Ashley Bogart
Barb Wascher
Carolyn Strickland
Diane Page
Janet McCollum
Joani Yagel
Kathy Zakarian
Kendall Simon
Melanie Taormina
Renee Laychur, CFA

AD-HOC MEMBER
Karen Young

BOARD OF TRUSTEES
Davie Jane Gilmour
Debra Bowes
Debra Miller
Gloria Lundy
Dr. Kathy Lewis
Kay Ertel
Keith Kuzio
Jane Bixler
Julie Steinbacher

DIRECTOR EMERITI
Kay Ertel
Margaret Piper

WISE OPTIONS ADVISORY COMMITTEE
Joani Yagel, Chair
Brian Brooking
D. Toni Byrd
Joann Kay
Radecka Appiah-Padi
Savonna Reagan

The YWCA is a partner agency of the Lycoming County United Way.
2011–2012

YWCA MANAGEMENT

YWCA MANAGEMENT AND STAFF ARE COMMITED TO FULFILLING THE MISSION THROUGH QUALITY SERVICE, CARE AND SUPPORT TO THE PEOPLE WE SERVE

Diane Glenwright  Executive Director

FACILITIES AND FINANCE
Allen Goodbrod  Facilities Director
Joni Bussler  Purchasing/Human Resources Manager
Kim Ramin  Accounting Director

HOUSING AND PROGRAMING
Judy Jones  CASA Director
Julie Moodler  Legal Advocacy Manager
Lynn Bies  Wise Options Manager
Mae Ling Kranz  Liberty House Manager
Susan Mathias  Housing Director
Vanessa Hunter  Social and Economic Empowerment Director

The YWCA Northcentral PA would like to take this opportunity to thank all of our dedicated board and trustee members, YWCA members, donors and volunteers. All time and gifts given, large or small, are appreciated. The amazing programs available here at the YWCA would not be possible without the continued support of you and our community.
2011–2012

ANNUAL AWARD WINNERS

WE WOULD LIKE TO HONOR THE GROUP OF COMMITTED AND DEDICATED VOLUNTEERS AND PARTNERS WHO HAVE GONE ABOVE AND BEYOND THIS YEAR FOR THE YWCA

**UNSUNG HERO:** Awarded to individuals who have been working with the YWCA, and demonstrate a superior commitment to our mission.

**RACIAL JUSTICE INDIVIDUAL:** Awarded to a candidate of our community who has gone above and beyond by dedicating many volunteer hours to enhance harmony in the community and foster justice for all of our citizens. 2012 Winner: Beth McMahon

**RACIAL JUSTICE CORPORATE:** Awarded to a corporation that enhances our community by hiring a diverse work force, promoting diverse ethnic culture in our community, and/or facilitating employee participation in community projects. 2012 Winner: Lycoming County Pre-Release

**BLANCHE SMINK VOLUNTEER OF THE YEAR:** Awarded to an individual who gives many selfless hours to the YWCA services and mission.
2012 Winner: Brian Brooking

**YWCA EMPLOYEE OF THE YEAR:** Awarded to a YWCA employee that demonstrates a superior commitment to the organization and our mission.
TBA at Awards Ceremony
The YWCA Northcentral PA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.

A very special thank you to Labels by Pulizzi for their generous print donation of this year’s Annual Report.

YWCA NORTHCENTRAL PA
815 West Fourth Street | Williamsport, PA 17701
(570) 322-4637 | www.ywcawilliamsport.org

The listings in this annual report reflect the 2011–2012 fiscal year. The YWCA Northcentral PA has taken great time and care in assembling this information. If you notice any discrepancies, please contact us at (570) 322-4637 ext. 159.