

ywca is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.

> eliminating racism empowering women **YWCA** northcentral pa

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SAVING & IMPROVING LIVES LIBERTY HOUSE | WISE OPTIONS



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The listings in this annual report reflect the 2013-2014 fiscal year. Extreme care and attention has been paid in assembling this information and confirming its accuracy. If you notice any discrepancies, please contact us at (570) 322-4637 ext. 159.

United Way. The YWCA is a partner agency of the Lycoming County United Way. PAGE 2

2013-2014 ENERGY AND EXCITMENT

A MESSAGE FROM OUR BOARD OF DIRECTORS, PRESIDENT, DOREEN DECKER

Energy and excitement. Without doubt, those are just two words that help describe the past year at the YWCA Northcentral PA. National recognition, two incredible fundraisers and a number of improvement projects have created the opportunity for staff to collaborate in making our organization more vibrant and successful than ever.

Wise Options - The longest running program of the YWCA Northcentral PA continues to receive hotline calls every hour of the day and we are there on the other end of the line for those who need the support, crisis management and safety planning we can provide. With an emergency shelter, counseling and other services Wise Options helps victims of domestic violence, sexual assault and other violent crimes through change and growth. Wise Options was chosen as a national pilot site for the AIIState Economic Empowerment Program, which emphasizes the power of budgeting and banking in gaining independence to break the cycle of abuse. We are thankful to be the ones who provide such a priceless to survivors of unspeakable violence.

Liberty House – Innovation has allowed this unique transitionalhousing program, that helps homeless women and women with



children in Lycoming County turn their lives around, to remain relevant and vital for more than a decade. This year, Liberty House instituted a policy requiring program participants to complete 15 hours of volunteer work each week, if she is unemployed and physically capable. These women provided nearly 2,000 hours of support to other area nonprofit agencies. In addition to building their resumes, each one gained self-satisfaction and a new found sense of worth through helping others in need.

The Boutique – The most exciting endeavor of this past year has undoubtedly been the unveiling of our gently used clothing boutique. Created to provide a sustainable funding stream, the Boutique provides revenue to support new project and program improvements. Additionally, new volunteers and thousands of visitors have viewed our building and learned about our programs. The Boutique also supplies women and children in our programs with high-quality clothing at no cost.

Changes have been happening at the YWCA – join us to continue to support the programs that help others.

2013-2014 THE BOUTIQUE

ON JUNE 19, 2013, THIS SECOND-HAND RETAIL STORE OPENED TO PROVIDE A RELIABLE SOURCE OF INCOME TO SUPPORT OUR CORNERSTONE PROGRAMS AND BUILDING MAINTENANCE.

A national study of successful YWCA agencies discovered thriving organizations had one of two things: a childcare facility or a second-hand retail store. Our resources and facility made the answer obvious.

The Boutique opened on June 19, 2013 with 19 weekly hours of operation. The growth experienced since that time has exceeded all of our expectations.

Donations made to The Boutique serve a dual purpose. In addition to providing a new revenue stream for our programs and facility maintenance, any woman or child receiving YWCA services may receive any clothing they made need at no charge.

The Boutique is 90 percent volunteer run and utilizes only one part-time staff person. This venture has brought thousands of first-time and repeat visitors to our facility and provided a new avenue for YWCA advertising and promotion.





100% of Boutique revenue provides expanded services to all YWCA clients.

24 new YWCA volunteers sorted bags of donations, prepared items for sale, kept the store clean and provided exceptional customer service.

 grand opening, 1 ribbon cutting, 1 open house, 3 private wine & cheese events,
 full stock rotations and more than 25 special sales combined to create a successful first year of operations.

Store Hours:

Wednesday 3-6pm

Thursday 11am - 5pm

Friday 11am-5pm

Saturday 9am - 1pm

Donations for The Boutique are accepted at the YWCA, Monday -Friday from 8am to 5pm or during Boutique hours. All items that we cannot use are passed along to other area nonprofit agencies to sell

or recycle for profit.



First Community Foundation Partnership of pennsylvania

All funding from The Boutique support the programming of the YWCA.



2013-2014 LIBERTY HOUSE & LIBERTY OPTIONS

FOCUSING ON EDUCATION AND EMPOWERMENT, THESE TRANSITIONAL HOUSING PROGRAMS PROVIDE SINGLE WOMEN AND MOTHERS WITH THE SKILLS AND CONFIDENCE TO THRIVE INDEPENDENTLY.

Since Liberty House first opened nearly 1,000 lives have been touched and improved through innovative programming. For more than a decade now, the Liberty House staff have morphed and tailored the program to best suit the needs of a changing social and economic climate.

With classes in vital skills such as budgeting, nutrition and nontraditional parenting, the goal of Liberty House is to teach women the tools they need to maintain a home and a family. Beyond that, however, is the underlying desire to instill in women the belief that they are truly capable of thriving independently.

Liberty Options - For women and children who have become homeless as a result of domestic violence, Liberty Options provides focused case management to teach victims to break the cycle of abuse and create a successful future as a survivor.





LIBERTY HOUSE: NUMBER OF WOMEN NUMBER OF CHILDREN

LIBERTY OPTIONS NUMBER OF WOMEN NUMBER OF CHILDREN

87 58 29
16 7
9

81% of Liberty House clients reported having experienced domestic violence. **100%** of those clients met with a trained Domestic Violence Advocate.

Liberty House clients provided **1,815** hours of community service to area nonprofit agencies.

The average rate of pay for clients exiting Liberty House was **\$8.27** per hour - well above minimum wage.

2013-2014 WISE OPTIONS

FOR NEARLY 40 YEARS WISE OPTIONS HAS SERVED LYCOMING COUNTY AS THE ONLY COMPREHENSIVE VICTIM SERVICES CENTER.

When women, children or men are in the midst of a crisis they need a safe haven to restore their body, mind and life. Wise Options provides victims of domestic violence, sexual assault and other violent crimes with the necessary facility and resources to find respite. Case managers work with these individuals to help make the best decisions for their lives and break the cycle of abuse.

All services offered by Wise Options have always been - and always will be - free and confidential.

WISE OPTIONS SERVICES INCLUDE:

- Emergency Shelter
- Crisis Intervention
- Counseling

- Protection from Abuse Orders (PFAs)
- 24 Hour Crisis Hotline Crime Victim Compensation
 - Emergency Safety Planning
- Court Accompaniment
 Hospital Accompaniment
 - Community Education Programs

If you are in a state of crisis, call 1-800-326-8483 or (570) 323-8167.





DOMESTIC VIOLENCE:	863
SERVICE TO ADULTS	734
SERVICE TO CHILDREN	51
SERVICE TO SIGNIFICANT OTHERS	78
SEXUAL ASSAULT:	158
SERVICE TO ADULTS	79
SERVICE TO CHILDREN	22
SERVICE TO SIGNIFICANT OTHERS	57
ADULT VICTIMS OF OTHER CRIMES:	17
SHELTER SERVICE:	93
ADULTS	119 / 1,494 DAYS
CHILDREN	48 / 1,171 DAYS
TOTAL SHELTER DAYS	2,665 DAYS
PFA SCREENINGS: HOURS OF SERVICE TO VICTIMS: DOMESTIC VIOLENCE SEXUAL ASSAULT	325 3,252 3,006 (2131 hr. adults / 73 hr. children) 246 (94 hr. adults / 31 hr. children)

United Wise Options is a partner program of the Lycoming County United Way. PAGE 10

2013-2014 EDUCATIONAL PROGRAMING

THE YWCA NORTHCENTRAL PA AND WISE OPTIONS CONTINUE TO REACH OUT TO OUR COMMUNITY THROUGH EDUCATIONAL SERVICES, WORKING TOWARD PREVENTION.

Whether speaking to college groups about preventing sexual assault or educating preschoolers about physical boundaries, the Community Education component of the YWCA is the hands, feet and mouth responsible for sharing potentially life-saving information.

Wise Options Community Education offers occupation-specific trainings available to police forces, cosmetologists, teachers, health care professionals and others.

REMEMBERING HONOR

For two weeks each summer, Remember Honoring provides teens with newly found inspiration by teaching diverse role models, not typically covered in the classroom. Each day students are provided a free meal, a book and a small token to encourage their journey of self-development. The class is free and invites students to engage in a new thought-provoking experience.





NUMBER OF PEOPLE SERVED	2,096
AWARENESS EDUCATION PROGRAMS	77
REMEMBERING HONOR TOTAL:	24
NUMBER OF STUDENTS	16
NUMBER OF ADULTS	8

EDUCATIONAL PROGRAMS OFFERED:

- Healthy Relationships Sexual and Domestic Violence Awareness
- Healthy Touch (4yrs +) Suicide Prevention

Bullying

• Diversity

The YWCA's Wise Options educational programing can be tailored to a unique learning experience. Call (570) 322-4637, ext. 112 to schedule an educational course.

2013-2014 FINANCIALS SUPPORT & REVENUE

GRANTS, GOVERNMENT & OTHER - 69%	\$975,772
SPECIAL EVENTS - 6%	\$79,389
MEMBERSHIPS, PROGRAM FEES, RENTALS - 5%	\$71,094
LYCOMING COUNTY UNITED WAY - 7%	\$96,000
BEQUESTS, INTEREST, SALES, MISC INCOME - 9%	\$123,631
CONTRIBUTIONS - 4%	\$63,374

TOTAL SUPPORT AND REVENUE* \$1,409,260

*Unaudited Numbers



LIBERTY HOUSE - 41%	\$570,275
HEALTH PROMOTION SERVICE - 3%	\$36,004
WISE OPTIONS - 45%	\$623,334
MANAGEMENT & GENERAL - 3%	\$47,973
FUNDRAISING - 8%	\$111,922

TOTAL EXPENSES* \$1,389,508

*Unaudited Numbers

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2013–2014 COMMUNITY PARTNERS

WE WOULD LIKE TO THANK OUR COMMUNITY PARTNERS FOR THEIR GENEROUS INVESTMENT OF FUNDS, SERVICES AND SUPPORT OF THE YWCA PROGRAMS AND MISSION.

Abram and Dorothy Snvder Foundation Allison Crane & Rigging **Appelation Pre-Fab Backyard Broadcasting Clear Channel Communications** Citizens & Northern Bank City of Williamsport **Community Arts Center** Family Practice Center Hughesville Location Fairfield Chrysler/Jeep/Dodge **First Community Foundation** Partnership **FNB** Wealth Management Geisinger Health Plan Hudock Moyer Wealth Management Jersey Shore State Bank Labels by Pulizzi Larson Design Group Larson, Kellett & Associates Lonza, Inc. The Liberty Group Lock Haven University

Lundy Construction Lycoming College Lycoming County Lycoming County United Way M&T Bank ParenteBeard LLC Pennsylvania College of Technology **Phillips Supply House** Plankenhorn Foundation **PPL** Corporation Range Resources The River Valley Regional YMCA R&J Ertel. Inc. St. Luke Foundation Savoy Furniture State Representative Garth Everett State Representative Rick Mirabito Steinbacher & Stahl Susquehanna Bank Tory Leather Williamsport Crosscutters Woodlands Bank

2013-2014 SPECIAL EVENTS

SPECIAL FUNDRAISING EVENTS PROVIDE YWCA SUPPORTERS AN EXCITING EVENING TO SUPPORT OUR FACILITY AND PROGRAMS.



MEN of Excellence

Each year the YWCA honors the dedicated, inspiring and selfless women who positively impact our community during the Celebration of Women of Excellence.









On March 29, 2014 the 6th biennial Chair.ity Auction became the highest grossing special event in YWCA history.

2013-2014 YWCA MANAGEMENT

YWCA MANAGEMENT AND STAFF ARE COMMITTED TO FULFILLING THE MISSION THROUGH QUALITY SERVICE, CARE AND SUPPORT TO THOSE WE SERVE.

Diane Glenwright

Chief Executive Officer

FACILITIES AND FINANCE

Allen GoodbrodFacilities DirectorKim RaminChief Financial OfficerAnna ThompsonCommunications & Development DirectorJoni (Bussler) WomeldorfPurchasing/Human Resources Manager

HOUSING AND PROGRAMING

Julie Moodler Lynn Bies Mae Ling Kranz Vanessa Hunter Legal Advocacy Manager Wise Options Manager Program Director Social and Economic Empowerment Director

The YWCA Northcentral PA would like to take this opportunity to thank all of our dedicated board and trustee members, YWCA members, donors and volunteers. All time and gifts given, large or small, are appreciated. The amazing programs available here at the YWCA would not be possible without the continued support of you and our community.

2013-2014 YWCA ADVISORY BOARDS

THANK YOU TO THE MEN AND WOMEN OF OUR BOARDS AND COMMITTEES WHO DONATE COUNTLESS AMOUNTS OF TIME AND RESOURCES TO THE MANY PROGRAMS OF THE YWCA.

BOARD OF DIRECTORS

Doreen Decker, President Kathy Brown-Wehr, Vice-President Rachel Kirk, Past President Jessica Bower, Secretary Renee Laychur, Co-Treasurer Karen Young, Co-Treasurer Ashley Bogart Susan Burns Samantha DeLaney Nicoya Frey Jo-Ann Gorski Nicole Ippolito Joann Kay, Ad-Hoc Member Donna Miller Diane Page Savonna Reagan Carolyn Strickland Melanie Taormina Alma Verzella Barb Wascher Joani Yagel

BOARD OF TRUSTEES

Jane Bixler Debra Bowes Kay Ertel Davie Jane Gilmour Keith Kuzio Dr. Kathy Lewis Gloria Lundy Debra Miller Julie Steinbacher Fran Turner

DIRECTOR EMERITI

Kay Ertel Margaret Piper

United Way The YWCA is a partner agency of the Lycoming County United Way.





In loving memory of our friend, supporter and champion -Marguerite Bierman

The YWCA Northcentral PA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.



A very special thank you to Labels by Pulizzi for their generous print donation of this year's Annual Report.

YWCA NORTHCENTRAL PA

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Lycoming County United Way

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